

Feedback on consultation evening from Parents/ Carers

October 2020 30 (19.6%) returned out of a potential 153.

		Yes	No	N/A
1	Did you encounter technical issues? If 'Yes' please specify below	30%	70%	0%
2	Was the appointment timing adequate?	83%	16%	1%
3	Any additional comments?	<ul style="list-style-type: none"> • It was very good to see X's teacher and hear her feedback. • I'm very happy with my children's progress in school and the teachers are so brilliant and are supportive. • The teacher was really great and in calling us back and was able to answer all our questions and also, we agreed on best way to support X together moving forward. • Fantastic parents evening, very unusual but I liked it. X is doing well and I'm very proud. Thanks to the teacher for the hard work • We felt the video call worked well given the current situation. It was nice to see X's teacher and hear how he had settled back into school. • The parent's evening went well it reassured us that X has settled in well and his happy 😊 		

Technical Issues raised using TEAMS
Yes couldn't access link with all correct information. Teacher rang me to continue parents evening
Received email with link for video call after the video meeting.
We encountered small technical issues when she was showing us TT play station. The camera frozen and her voice was cranky and we lost her a bit.
Sound cut out at times so we missed parts of what was said.
Yes it was really fuzzy and couldn't hear each other, teacher ended up phoning me instead
We could not access the video call on the laptop. Th call worked on the phone.
Yes. Microphone wouldn't turn on.
Yes but I think it was from my end although I couldn't join the parents evening at first because the link said I wasn't a parent, I phoned the school and they sent me a different link.
Yes. Teacher could see and hear me but I had no image or audio. Just had a message saying 'awaiting teacher'.